



WILTSHIRE

**DIRECTORY OF
DRUG AND ALCOHOL
SERVICES**

March 2012

10th Edition

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Disclaimer – Please note that those organisations whose services are quality assured through a commissioning process by either Wiltshire Council or NHS Wiltshire are marked with * in the list of contents. Otherwise no such assurance can be made, or responsibility taken by Wiltshire Community Safety partnership.

FOREWORD

Wiltshire Community Safety Partnership's is committed to achieving a downward shift in drug and alcohol use. Delivering high quality drug and alcohol services to support Wiltshire families and individuals who are affected by drugs and alcohol is important.

The Wiltshire Alcohol Strategy aims to minimise the health harms, violence and anti-social behaviour associated with alcohol, while ensuring that people are able to enjoy alcohol safely and responsibly. One of the key priorities in implementing the Strategy is to ensure that everybody who needs it can identify, locate and access the most appropriate service for them, their clients or their families to address alcohol related harm.

This directory provides professionals and the public with up to date details of the services available across the county. It is vital that in a large and primarily rural area people are aware of the services available. The directory is as comprehensive as possible at the time of publication.

How to access treatment and care services for drugs and/or alcohol in Wiltshire:

Wiltshire Community Safety Partnership commission a range of treatment and care services across Wiltshire for individuals and their families and friends who are affected by problems with drugs and/or alcohol misuse. Services can be accessed in the following ways:

Adult services

Single Point of Entry – Telephone 0845 603 6993

This service covers all of Wiltshire and is for adults aged 18+. The Single Point of Entry service is run by New Highway and provides an initial assessment of need for drug and alcohol users who are not already in treatment. This enables individuals to receive the right type of treatment and care. Treatment services may be provided by a range of different organisations across Wiltshire and further details are available in this Directory.

Referral

Referral to the Single Point of Entry can be through GPs, Children's Services, Probation, Substance Misuse Treatment Agencies, Housing Services, Voluntary Community Agencies and people can also refer themselves.

Drug Intervention Programme (DIP)

For clients coming in to community treatment services from the criminal justice system (Court, Police cells, Prison etc) there are different arrangements in place. Please refer to the Cranstoun Drug Interventions Programme (DIP) Wiltshire Service

currently provided by Cranstoun. Further details are available in this Directory page 11.

Young People services

Motiv8 is Wiltshire's free and confidential service for young people. The team of drug and alcohol workers come from a wide range of backgrounds have specialist knowledge and experience of working with young people using substances. See page 14 for details.

Wiltshire also have 2 excellent websites that support young people
www.sparksite.co.uk and www.wiltshirepathways.org

Support for carers and family members: page 24

Families, carers and significant others can often be affected when a person has problems with drug and/or alcohol misuse. The following support groups are run in Wiltshire for Carers, family members and others affected by substance misuse:

Action on Addiction/Families Plus – Telephone 01747 832015
Salisbury and Trowbridge group.

Standby Support Group – Chippenham group Telephone 07514 527036 or 07850 603457. Alternatively email andrew.davidson@homecall.co.uk clearly say for attention of carers lead.

Wiltshire Addiction Support Project (WASP) carers helpline 07850 603457

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NATIONAL AND LOCAL SOURCES OF INFORMATION AND SUPPORT

Local Sources

Alcohol and Drug Advice	www.wiltshire.gov.uk/alcoholanddrugsadvice	Wiltshire Council Drug and alcohol advice. Provides information, local campaigns, drug & alcohol training programme.
Q2A, The LINE	0800 51 11 11 text 07786 51 11 11 www.q2a.co.uk	Confidential information, advice and support for young people. 365 days a year, 10 am – 10 pm.
Narcotics Anonymous in the West Country	Local Area Helpline: 0117 924 0084	NA is a non-profit fellowship or society of men and women for whom drugs had become a major problem. We are recovering addicts who meet regularly to help each other stay clean.
Sparksite	www.sparksite.co.uk	Confidential help and advice on issues that concern young people.
WASP (Wiltshire Addiction Support Project)	See pages 22-23 www.addiction-support.co.uk	Short and Long term Support Groups for drug and alcohol problems. Peer support, addiction support helpline, Advocacy, Training courses, Sports, Quick Access Clinics, Drop In, and Acupuncture (from 6.15 pm).
Wiltshire single point of entry	0845 603 6993 www.newhighway.org.uk	New Highway is Wiltshire's single point of entry and referral route for drugs and alcohol treatment. Please see pages 16 & 17 of the directory booklet.

National Sources		
Adfam	0207 553 7640 www.adfam.org.uk	Provides a service for families and friends of drug and alcohol users.
Al-Anon and Alateen	Confidential Helpline: 020 7403 0888 www.al-anonuk.org.uk	Family Self-help groups offering support to families / friends of drinkers. Alateen is for those aged 12-17 who have been affected by another's drinking. (Helpline available 10 am - 10 pm, 365 days a year)
Alcohol Concern	0207 566 9800 www.alcoholconcern.org.uk	Alcohol Concern is the national agency on alcohol misuse campaigning for effective alcohol policy and improved services for people whose lives are affected by alcohol-related problems.
Alcoholics Anonymous	National Helpline: 0845 769 7555 help@alcoholics-anonymous.org.uk www.alcoholics-anonymous.org.uk	Helpline open 24 hours a day for those concerned about their own or another's drinking.
Change 4 Life	www.drinking.nhs.uk	Information on cutting down on alcohol.
Cocaine Anonymous	The Cocaine Anonymous UK Helpline: 0800 612 0225 or 020 8429 5924 is answered 10am - 10pm Every Day www.cauk.org.uk helpline@cauk.org.uk	Cocaine Anonymous is a fellowship of men and women who share their experience, strength and hope with each other so that they may solve their common problem and help others to recover from their addiction.
Down Your Drink	www.downyourdrink.org.uk	Online programme for people who are worried about their drinking.
Drinkaware	020 7766 9900 www.drinkaware.co.uk	Drinkaware aims to tackle alcohol misuses and alcohol related harm in the UK.
Drinkline	Helpline: 0800 917 8282 7 days a week, 24 hours a day.	Offers confidential information and advice on sensible drinking to anyone concerned about alcohol misuse, including people with alcohol problems, their families, friends, carers.
DrugScope	020 7520 7550 www.drugscope.org.uk	National membership organisation for the drug sector providing balanced drug information to professionals and public.

National Sources		
Families Anonymous	<p>Helpline: 0845 1200660</p> <p>www.famanon.org.uk</p> <p>office@famanon.org.uk</p> <p>1 pm – 4 pm Weekdays 6 pm – 10 pm Weekdays 2 pm – 10 pm Weekends</p>	<p>Does someone you care about use drugs.</p> <p>Meetings are held for discussion, asking questions etc. Ring number or visit website for further details.</p> <p>Calls answered by volunteers.</p>
FRANK	<p>National Helpline: 0800 776600</p> <p>(For people with hearing impairments: 0800 917 8765)</p> <p>www.talktofrank.com</p>	<p>Offers advice and information to people concerned about drugs, including drug users, their families, friends and people who work with them.</p> <p>Available 24 hours a day, 365 days a year in 120 languages.</p>
The National Association for Children of Alcoholics Nacoa	<p>Nacoa Helpline: 0800 358 3456</p> <p>Helpline@nacoa.org.uk</p> <p>www.nacoa.org.uk</p>	<p>Free national helpline to provide information, advice and support to children of alcoholics and those concerned with their welfare.</p> <p>Helpline: Mon & Fri 10 am – 7 pm Tue/Wed/Thur 10 am – 9 pm Sat 10 am – 3 pm</p>
NHS Choices	www.nhs.uk/livewell/alcohol	Website providing alcohol information, advice and guidance.
Narcotics Anonymous UK	Helpline: 0300 999 1212	NA is a non-profit fellowship or society of men and women for whom drugs had become a major problem. We are recovering addicts who meet regularly to help each other stay clean.
Release	<p>0845 4500 215</p> <p>ask@release.org.uk</p> <p>www.release.org.uk</p>	Release provides a national advice telephone helpline. Advice is provided in relation to drugs and the law. The helpline is open from 11am - 1pm & 2pm - 4pm Monday to Friday.
Re-solv	<p>Helpline: 01785 810762</p> <p>information@re-solv.org</p> <p>www.re-solv.org</p>	This website contains information for anyone concerned about volatile substance abuse, sometimes referred to as inhalant abuse or glue sniffing.
The Roofie Foundation	www.roofie.com	A specialised agency dealing with issues around DFSA (drug facilitated sexual abuse) caused by drinks spiking.

Organisation Name	ACTION ON ADDICTION (Previously Clouds)
Address	Clouds House East Knoyle Salisbury SP3 6BE Tel: 01747 830733 or 0300 330 0659 Fax: 01747 830783
Email	admin@actiononaddiction.org.uk
Opening hours	Admin: Weekdays 9.00 am – 5.00 pm Treatment Centre: 24 hours a day.
Services offered	Residential treatment Aftercare Cognitive analytic therapy Families Plus (please see page 8) Centre for Addiction Treatment Studies Health promotion Working recovery – community and work based training programme (B) Structured day treatment (B) Continuing care (B) Pre-treatment Group (B) (B based elsewhere – please ask for details).
Catchment area	National and international
Who service is for	Residential service for people aged 18+ from all backgrounds and any area, with drug/alcohol problems. Those in recover from alcohol and/or drug dependence but requiring on-going support. Families, partners or other affected by another's use of drugs and / or alcohol. Professional / others wishing to work in this field.
Policy / ethos	Our vision is to have a world of 'People free from addiction and its effects' (to encompass substance dependencies and other compulsive disorders) by providing interrelated services of the highest quality and effectiveness that have a clear and ethical basis and meet the real needs of our clients. We are founder members of EATA, Clouds House having been awarded EATA accreditation, and Action on Addiction has achieved the Investor in People standard.
Referral procedure	Please telephone for details.
Cost	On application (varies dependent upon service).

Organisation Name	ACTION ON ADDICTION FAMILIES PLUS
Address	Jill Cunningham House East Knoyle Salisbury SP3 6BE Tel: 01747 832015 Fax: 01747 832030
Opening hours	Monday to Friday 9.00 am – 5.00 pm
Services offered	Family Support Groups. Family Therapy. Couples Counselling. One to One Counselling. Residential Family Programmes (five days). M-PACT (Moving Parents and Children Together) offering support for families affected by addiction. Training for professionals.
Catchment area	Wiltshire and surrounding counties
Who service is for	Anyone affected by another's drug and alcohol dependence.
Policy / ethos	To offer help, hope and freedom from alcohol and drug dependency by providing interrelated services of the highest quality and effectiveness, which have a clear and ethical basis and meet the real needs of our clients.
Referral procedure	Self-referral.
Cost	Please phone for details. Family support groups free. Funding possible for other services.

Organisation Name	ALABARE
Address	12 Duke Street Trowbridge Wiltshire BA14 8EA
Email	enquires@alabare.co.uk
www	www.alabare.co.uk
Opening hours	Monday, Tuesday & Thursday 10.00 am – 1.30 pm
Services offered	<ul style="list-style-type: none"> • Day centre services, includes information and advice • Use of lunch and beverage facilities • Access to IT suite is available through the drop in service.
Catchment area	West Wiltshire area
Who service is for	All people between the ages of 17 to 65 years of age.
Policy / ethos	Our mission is to enable and empower disadvantaged people to maintain or regain their feeling of self worth by offering constructive care and unconditional acceptance within the boundaries of safe and legal practice. We aim to provide all people with options to build back their lives and independency.
Referral procedure	N/A
Cost	N/A

Organisation Name	AMBER
Address	Bythesea Lodge Bythesea Road Trowbridge Wiltshire BA14 8HR Tel: 01225 759900 Fax: 01225 759909
www	www.amberweb.org
Opening hours	Monday to Friday 09:00 am to 5:30 pm for Recruitment
Services offered	Residential support for homeless 17-30 year old males and females. Must be clean from class A drugs. Cannabis users are expected to be able to give a clean test after 28 days. Support for substance misusers, counselling and aftercare in a drug free environment.
Catchment area	Wiltshire and beyond
Who service is for	Unemployed 17 – 30 year old males and females.
Policy / ethos	To provide residential support and activities to improve self-esteem and motivation. To help young people into sustainable rewarding employment and accommodation.
Referral procedure	Please contact Chris Bath on 01225 759905 or email chris.bath@amberweb.org for Initial Referral Form. Interview and research is then conducted prior to acceptance.
Cost	Prices on application.

Organisation Name	CARER SUPPORT WILTSHIRE
Address	<p>Independent Living Centre St George's Road Semington Trowbridge Wiltshire BA14 6JQ</p> <p>Freephone: 0800 181 4118</p>
Email	info@csww.co.uk
www	www.carersinwiltshire.co.uk
Opening hours	Open Monday – Friday 9.00 am – 5.00 pm
Services offered	<p>Carer Support Wiltshire offers support, advice, information and time out opportunities to people who provide care for their family and friends in Wiltshire. This could be due to disability, illness, mental health diagnosis, dependency issues, or the effects of old age.</p> <p>Advice and information on services you may be able to receive.</p> <p>A home visit if required.</p> <p>Carers Information Pack.</p> <p>A free and confidential service.</p>

Organisation Name	CRANSTOUN DRUG INTERVENTIONS PROGRAMME (DIP) WILTSHIRE
Address	Cranstoun DIP Wiltshire The Office Beaufort Mansions 55-57 Stallard Street Trowbridge Wiltshire BA14 8HP Tel: 01225 777052
www	http://www.cranstoun.org/services/cranstoun-dip-wiltshire.aspx
Opening hours	Hours: Mon - Fri 9.00 am – 5.00 pm
Services offered	<ul style="list-style-type: none"> • Specialist assessment, access to treatment, case management and continued support for substance misusing offenders, at any stage in the Criminal Justice system • 1-2-1 support, advice and information • A 24-hour referral help line • A rapid next day appointment system.
Catchment area	Wiltshire
Who service is for	<p>Clients can refer themselves and access our services at any point within the Criminal Justice System. We have experienced drug workers working in partnership with colleagues in:</p> <ul style="list-style-type: none"> • Police Stations • Prisons • Courts • Probation • Community Drugs Agencies.
Policy / ethos	<p>All aspects of confidentiality will be discussed with you during your contact with us. Ordinarily what you tell us remains confidential to the team. However, there may be times when we have to talk to other agencies, which we will discuss with you first.</p> <p>We seek to deliver a quality service to people regardless of their gender, race, sexuality, nationality, religious beliefs, disability and any other improper ground. In all of our work we try to promote this important principle.</p>
Referral procedure	Clients can refer themselves and access our services at any point within the Criminal Justice System.

Organisation Name	DEVELOPING HEALTH AND INDEPENDENCE (DHI)
Address	15-16 Milsom Street Bath BA1 1DE Tel: 01225 329411 Fax: 01225 334734
Email	info@dhion-line.org
Opening hours	Monday to Friday 9.00 am – 5.00 pm
Services offered	Supported 'dry' house accommodation for ex-offenders or people at risk of offending due to substance misuse.
Catchment area	Wiltshire and Somerset
Who service is for	Supported Housing: for men and women who have had contact with the Criminal Justice System or are at risk of offending due to substance misuse and have identified a need to be abstinent of all drugs and alcohol.
Policy / ethos	Client centred approach.
Referral procedure	Self-referral, referral from statutory and voluntary organisations. Please contact DHI for further information.
Cost	No charge.

Organisation Name	HELP COUNSELLING SERVICE
Address	Bridge House Stallard Street Trowbridge BA14 9AE Tel: 01225 767459
Email	helpcounselling@talktalkbusiness.net
www	www.helpcounselling.co.uk
Opening hours	Office hours 9.00 am – 2.30 pm Counselling Monday – Friday 9.00 am – 2.30 pm and Thursday evening as arranged.
Services offered	Personal, one-to-one counselling, couples counselling and group therapy.
Catchment area	West Wiltshire
Who service is for	Anyone in West Wiltshire with personal or family problems, aged 16+
Policy / ethos	Help Counselling Service is an independent local charity offering an open access service regardless of religion, race, culture or sexual orientation. It is a member organisation of B.A.C.P. with a 'Code of Ethics and Practice' based on their guidelines and subject to their complaints procedure. The service asks all clients to make a donation towards the cost of counselling, where appropriate.
Referral procedure	No formal referral is required, although any professional can refer, or clients can self refer by making contact themselves either by telephone or dropping in. Referral from Doctors.
Cost	Free / low cost.

Organisation Name	MOTIV8 - YOUNG PEOPLE'S DRUG AND ALCOHOL TREATMENT SERVICE	
Addresses	Integrated Youth Service Wiltshire Council Bewley Monkton Park Offices Monkton Park Chippenham Wiltshire SN15 1ER Tel: 01249 709400 Fax: 01249 707901 The Line, Tel: 0800 511111, Text: 07786 511111	Salisbury Tel: 01722 432482 Trowbridge Tel: 01225 718230 Devizes Tel: 01249 709400
Email/www	www.q2a.co.uk	
Opening hours	Mon - Thu: 8.45 am – 5.20 pm Fri: 8.45 am – 4.20 pm	
Services offered	Consultation, support and advice to all 'generic' youth orientated services. Range of treatment interventions to young people with complex substance misuse needs. Substitute prescribing (contact service for further details). Access to and information on appropriate needle exchange facilities. Specialist Harm Reduction services available (within treatment packages of care).	
Catchment area	Wiltshire	
Who service is for	New referrals for young people up to their 18 th birthday who are resident within Wiltshire area but services available up to 19 th birthday.	
Policy / ethos	Non-judgmental services for those misusing/at risk of misusing substances. Harm reduction philosophy. Actively encouraging partnership working.	
Referral procedure	Direct referrals from young people, parents and carers. Referrals accepted from partner agencies following the completion of a screening assessment (S.U.S.T.). Contact offices above for further information. <i>Referrals can also be made via The Line.</i>	
Cost	Free.	

Organisation Name	NHS WILTSHIRE STOP SMOKING SERVICE
Address	Southgate House Pans Lane Devizes Wiltshire SN10 5EQ Tel: 01380 733891
Email	NHSstopsmoking@wiltshire.nhs.uk
Text	Text: 'QUIT' to 07800 001146
www	http://www.wiltshire.nhs.uk/Public/Your-health-wellbeing/Help-to-stop-smoking.htm
Opening hours	Office open 8.30 am - 5.30 pm, Monday – Friday Clinics available evenings and Saturday Check Website for times and venues.
Services offered	Confidential stop smoking support and advice. Stop smoking products available on prescription. 1-2-1 Support, Drop-in clinics and telephone support. Specialist advisors available for pregnant women and mental health patients. Venues include: GP surgeries, pharmacies, health centres and hospitals.
Catchment area	Wiltshire
Who service is for	Anyone who wants to stop smoking and become smoke free.
Policy / ethos	Non-judgmental, friendly, understanding and holistic approach. Please phone for further support and details.
Referral procedure	Self-Referral or referral from other health professionals/support workers all welcome.
Cost	Free support. Prescriptions may need to be paid for depending on circumstances.

Organisation Name	NEW HIGHWAY (formerly Bath Area Drug Advisory Service)
Address	41, New Road Chippenham SN15 1HL Tel: 01249 761910 Fax: 01249 761919
www	www.newhighway.org.uk
Opening hours	Monday – Friday 9.30 am – 4.00 pm Phone lines closed 12.00 – 1.30 pm
Services offered	<p>DROP IN SERVICES THROUGHOUT WILTSHIRE – PLEASE RING FOR DETAILS</p> <ul style="list-style-type: none"> • Information and Advice on drug and alcohol issues • Assessment and referral to Wiltshire drug and alcohol treatment services • Needle Exchange, harm reduction, safer sex information, advice & referral to blood borne virus testing • Brief assessment and care planned one to one support • Complimentary therapies including ear acupuncture • Outreach in rural communities including satellite services • Shared care with General Practitioners (GPs) • Participation in group work such as our Structured Day Programme • Alcohol Brief Intervention and support for hazardous & harmful drinking <p>Alcohol Course for people with alcohol related offences (ARPOV) Drug Rehabilitation Requirement service – Trowbridge and Salisbury.</p>
Catchment area	Wiltshire
Who service is for	Free confidential advice, information and support to anyone concerned about their own or somebody else's drug use.
Policy / ethos	We believe in Recovery. We provide advice, support and treatment that helps people fulfil their potential as they move from being dependent to living independently and making positive contributions to all aspects of community living.
Referral procedure	Self-referral or agency.
Cost	Free.

Organisation Name	NEW HIGHWAY ALCOHOL BRIEF INTERVENTION SERVICE (ABIS)
Address	41, New Road Chippenham SN15 1HL Tel: 01249 761910 Fax: 01249 761919
Email	info@newhighway.org.uk
www	www.newhighway.org.uk
Opening hours	Mon – Fri 9.30 am - 4.00 pm Phone lines closed 12.00 – 1.30 pm
Services offered	Alcohol Brief Intervention Service (ABIS). A service where people can gain knowledge and understanding of their alcohol use and drinking patterns and decide if they want to make changes and learn the techniques to do so. After attending an alcohol awareness course, there are three 1:1 sessions with our alcohol worker to set goals and give you support to maintain changes. The course and the 1:1 sessions are held in Chippenham, Westbury, Trowbridge and Salisbury.
Catchment area	Wiltshire
Who service is for	For people who are concerned about their alcohol use and would benefit from knowledge and support to make changes.
Policy / ethos	We believe in Recovery. We provide advice, support and treatment that helps people fulfil their potential as they move from being dependent to living independently and making positive contributions to all aspects of community living.
Referral procedure	Access to this service is through New Highway single point of entry. Tel: 0845 6036993.
Cost	Free.

Organisation Name	SPECIALIST DRUG AND ALCOHOL SERVICE (KENNET, NORTH & WEST WILTSHIRE)
Address	Court Mills House Court Street Trowbridge BA14 8BR Tel: 01225 759940 Fax: 01225 759941
Email	enquiries@awp.org.uk
www	www.awp.nhs.uk
Opening hours	Mon, Tues, Wed, Fri 9.00 am – 5.00 pm but Thur 9.00 am – 7.00 pm (Appointments outside these hours by prior arrangement only).
Services offered	<ul style="list-style-type: none"> • Advice & Information • Specialist Prescribing • GP Shared Care • Health Promotion Information • Needle Exchange • Signposting • Residential Rehabilitation Funding and Advice • Community and Inpatient Detoxification • Low Threshold Prescribing Clinics • HIV, Hepatitis B, Hepatitis C Testing, Vaccination and Treatment • Structured Day Programme • Family/Carer Support • Treatment of co-existing mental health and substance misuse problems.
Catchment area	Kennet, North & West Wiltshire
Who service is for	People with drug and alcohol problems who also have complex needs, e.g. mental health, physical health, legal or complex social problems. We provide a service for the drug and alcohol users themselves and also their carers or family members.
Policy / ethos	To enable people to make changes in their lives to reduce to a minimum the harm and difficulties experienced as a result of their drug and / or alcohol use, by themselves, their families and the wider community.
Referral procedure	We receive referrals after initial assessment, if treatment needs are complex. We also accept referrals from Community Mental Health Teams, probation and Social Services and self-referrals. Call 0845 603 6993 to refer yourself or another.
Cost	Any services that are funded through Community Care, e.g. residential rehabilitation, may require a contribution from the client, determined by a financial assessment.

Organisation Name	SPECIALIST DRUG AND ALCOHOL SERVICE (SOUTH WILTSHIRE)
Address	Foxley Green Fountain Way Salisbury SP2 7FD Tel: 01722 820390 Fax: 01722 820389
Opening hours	Monday – Thursday 9.00 am – 5.00 pm Wednesday 9.00 am – 5.00pm Friday 9.00 am – 4.00 pm. (Appointments outside these hours by prior arrangement only). Evening clinic available by arrangement.
Services offered	Advice and Information Specialist Prescribing GP Shared Care Health Promotion Information Needle Exchange Signposting Residential Rehabilitation Funding and Advice Community and Inpatient Detoxification Low Threshold Prescribing Clinics HIV, Hepatitis B, Hepatitis C Testing, Vaccination & Treatment Structured Day Programme Family/Carer Support Treatment of co-existing mental health and substance misuse problems Psychosocial Interventions.
Catchment area	South Wiltshire and Salisbury City
Who service is for	People with drug and alcohol problems who also have complex needs, e.g. mental health, physical health, legal or complex social problems. We provide a service for the drug and alcohol users themselves and also their carers or family members.
Policy / ethos	To empower people to make changes in their life and reduce to a minimum the harm and difficulties experienced as a result of their drug and/or alcohol use, so helping aid their journey of recovery toward a fulfilling and successful life reintegrated within their community.
Referral procedure	Please phone 0845 603 6993 to refer yourself.
Cost	Free NHS Service. Any services that are funded through Community Care, e.g. residential rehabilitation, may require a contribution from the client, determined by a financial assessment.

Organisation Name	SWINDON AND WILTSHIRE ALCOHOL AND DRUG SERVICE (SWADS)	
Address	Bradford House 13 Milton Road Swindon SN1 5JE Tel: 01793 695405	Bridge House Stallard Street Trowbridge BA14 9AE Tel: 01225 776477
Opening hours	Contact telephone numbers above for details. Evenings by appointment.	
Services offered	Information, advice, support, counselling. Family support and structured day programme (Swindon) for individuals concerned about their own or someone else's drinking or drug taking. We have a rural service offering one-to-one counselling at Trowbridge, Chippenham, Devizes and Marlborough, contact 01225 776477 for information. The Swindon service hosts an open access assessment clinic on: Monday mornings 9.00 am – 10.30 am Tuesday and Thursday 1.00 pm – 3.00 pm except bank holidays.	
Catchment area	Swindon and Wiltshire	
Who service is for	Anyone aged 18 years and over concerned about his or her own or another person's drinking.	
Policy / ethos	Person centred approach offering a wide range of supportive interventions.	
Referral procedure	Self referrals by telephone on either of the above numbers, or by calling into the Swindon centre on the above times listed to get an assessment. Or telephone the Wiltshire Support Single Point of Entry 0845 6036993.	
Cost	Free.	

Organisation Name	THE STEP ASIDE CONSULTANCY
Address	5 Brown Street Salisbury SP1 1HE
Email	ask@thestepasideconsultancy.co.uk thestepaside@yahoo.com
www	www.thestepasideconsultancy.co.uk
Opening hours	Structured day programmes. Always contact admin.
Services offered	Foundation Programme 6 weeks Aftercare 6 weeks Relapse Prevention 6 weeks Home Detox Support Recovery without Rehab Family Recovery without Rehab Family Therapy Individual sessions Generic counselling (for those not in addiction) 4 week Intensive programme ALL TREATMENT PROGRAMMES ARE TAILORED TO THE INDIVIDUAL.
Catchment area	National & International
Who service is for	The Step Aside Consultancy LTD is an independent 'not for profit' organisation offering a community based service for anyone with alcohol/drug problems. Those in recovery from alcohol and or drug dependence but requiring continuing support in order to maintain sobriety. Family members & others affected by another's drug and or alcohol use.
Policy / ethos	Our mission is to motivate individuals to make and sustain change in their lives, regaining a sense of self worth, to reintegrate fully in their local community through education, training, learning new skills, preparation for and gaining employment whilst receiving on-going encouragement and support. Achieving a happier, healthy and responsible way of life. The team offer constructive care and unconditional acceptance within the parameters of safe and ethical practice.
Referral procedure	Self referral, G.P's, other treatment providers/agencies.
Cost	Treatment fee's on request. We offer 'assisted' places for those in financial hardship.

Organisation Name	WASP - (Wiltshire Addiction Support Project)
Address	12a Duke Street Trowbridge Wiltshire BA14 8EA (near Wiltshire Times Office) Tel: Office 01225 775558 Contact Andrew Davidson: 07525 730586
Email	office@addiction-support.co.uk
www	www.addiction-support.co.uk
Opening hours	Mon, Tues, Thurs: 10 am – 2.00 pm and by appointment
Services offered	Support Groups (Trowbridge, Chippenham, Devizes & Salisbury) Advocacy, Advice and Signposting Acupuncture and Training Naloxone Support and Training Carers , Families or significant others support & helpline Sports – Football teams Trowbridge & Salisbury Drop In Quick Access Clinic Support (Chippenham and Trowbridge) for Methadone Prescriptions Peer Support & Self-empowerment Help with Fares to Groups and Meetings
Support & support groups <u>All Groups are anonymous</u>	Addiction Support and Help Line 7 days a week, 9.00 am until 10.00 pm: 07860 506702. Short and Long term Support Groups for drug and alcohol problems. Peer support, Buddy phone, Advocacy, Training courses, Sports, Quick Access Clinics, Drop In, Acupuncture (from 6.15 pm) before the sessions: <u>Mondays:</u> 7.00 – 9.00 pm at 12a Duke Street Trowbridge BA14 8EA <u>Tuesdays:</u> 7.00 – 9.00 pm at Salvation Army Hall Foghamshire Street Chippenham SN15 1HB <u>Wednesdays:</u> Family Member & Carers Support Group 2nd & 4th Wednesday of every month 7.00 – 9.00 pm Chippenham Salvation Army Hall Foghamshire Street Chippenham SN15 1HB <u>Thursdays:</u> 7.00 – 9.00 pm at Alabare Place 58 Barnard St Salisbury SP1 2BJ 7.00 – 9.00 pm St. Andrews Church (Side Entrance) Long Street Devizes SN10 1NT

	Continued... Fridays: Abstinence Group 3.00 - 4.30 pm 12a, Duke street Trowbridge BA14 8EA Hepatitis C Support Group (Moses 01225 775558) 1st Friday of every month 12.00 – 2.00 pm 12a Duke Street Trowbridge BA14 8EA Please Ring 07850 603457 .
Drop-Ins	Mon, Tues and Thurs: 10.00 am – 4.00 pm 12a Duke Street Trowbridge BA14 8EA Friday 10.00 am – 4.00 pm. Alabare Place 58 Barnard St Salisbury SP1 2BJ
Contacts	User and Carer Development Co-ordinator: Andrew Davidson , 07525 730586 Andrew.davidson@homecall.co.uk Chairman: Steve Owen , 07515 851225 Steve.owen@addiction-support.co.uk WASP Health Trainer (Behaviour Change): Dave Payne , 07720 590738 Dave.payne@addiction-support.co.uk Family & Carers 25 Help & Support Line If you are caring for someone who has a problem with substance misuse, and need supports, advice & information. Carers Lead, Bridget Green . Carers Helplines phone, 07850 603457 or 07850 603457 Or email office@addiction-support.co.uk clearly say for attention of carers lead Sports Lead: Lee Gibbings , 07564 826965 – Football Salisbury Lead: John Finn , 07583 046570 (& Football, Salisbury).
Catchment area	Wiltshire
Who service is for	People 18 and above, anybody thinking of or involved with drug and alcohol treatment services, or those not sure where to start.
Policy / ethos	Challenging ineffective treatment and improving the quality of lives for people in drug and alcohol treatment. Long term aftercare support and to help people into, and continue long term recovery.
Referral procedure	Self-referral, referral from all specialist teams, GP's, Peer referrals.
Cost	Free, some help offered with fares.

WILTSHIRE PATHWAYS www.WiltshirePathways.org

www.WiltshirePathways.org is the website of Wiltshire Children & Young People's Trust (a multi-agency group shaping children's services in Wiltshire). It contains the Trust's extensive database of information about services that support children & young people (and families) who need additional help – what the services do and how to contact them. It describes services that respond to the whole range of difficulties that children & young people may encounter. It is not solely concerned with substance misuse but guides children, young people and their families with drugs and alcohol problems to services and support that can help them.



The information in this **service directory** can be searched by:

- type of problem (e.g. young people involved in alcohol misuse);
- type of help required (e.g. alcohol and drug support);
- type of service (e.g. counselling);
- geographical area;
- age;
- who the help is for (e.g. parents or young people);

The website contains guidance on **Thresholds of Need and the Common Assessment Framework** to help direct access to different children's services in Wiltshire. The "Troubled Children" section details Wiltshire's arrangements for accessing child & adolescent mental health services. Included are referral and contact information and a link to the "**What works for troubled children**" database. This database was developed for the Trust by Oxford University and consists of 1000 brief "articles" about what works in responding to the needs of children & young people with emotional, behavioural and other mental health problems, including in relation to substance misuse.

In addition to providing practitioner tools and guidance for providers of children's services the website also provides details on a variety of **multi-agency training courses** available to those who work with children, young people and their families (e.g. Dealing with Binge Drinking, Alcohol and Substance Misuse, Child Abuse and Neglect, and many more). The new 'My Training' facility provides a much simpler and more transparent way to view and apply for training courses. After creating an account (which only takes about 2 minutes) site users are then able to:

- view all current courses and apply online
- track the progress of your applications – "have I got a place?"
- view your Wiltshire Pathways training history – "when do I need to go on refresher training?"
- update your contact details (saving you from having to repeat the same information on every application form). You can also cancel a place on a course online if you need to.

The Trust also publishes important **consultation documents** online at www.wiltshirepathways.org/?Consultations and encourages all those involved in children and young people's services (both providers and users) to take part and help shape future services.

SPARKSITE and SLIPPERYFISH

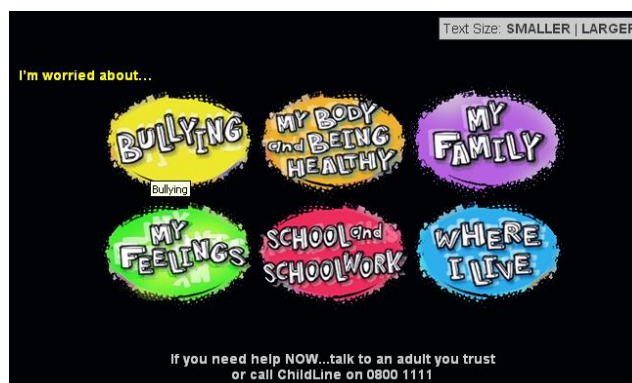
sparksite.co.uk/entries/go_urgent

www.slipperyfish.org.uk



The directory of services held on www.wiltshirepathways.org has also been made available to children and young people (in a style and language suitable for them) via two separate websites.

“Go Urgent” is the Pathways ‘Finding help’ service directory provided to over 12’s via the young people’s website www.Sparksite.co.uk which is run by young people themselves in conjunction with Wiltshire Council’s Development Service for Young People and Wiltshire College. The directory is searchable by whatever the young person is worried about (such as drugs, drinking, smoking, etc).



For under 12’s there is an age appropriate ‘Finding help’ facility at www.slipperyfish.org.uk which gives only basic and simplified information. Again, the directory can be searched on what the young person is worried about (for example, “someone in my family drinks, smokes or takes drugs”).



General enquiries concerning the Trust and its affiliated websites can be made by emailing Pathways@wiltshire.gov.uk.

ADDITIONAL NOTES

**Produced by Public Health NHS Wiltshire
on behalf of Wiltshire Community Safety Partnership**

